



**U.S. AIR FORCE**



# **Vision... Mission... Goals To Our Patients**

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**Vision:** *The AFMS Flagship--Comprehensive Healthcare...On Time...On Target.*

**Mission:** Providing an environment of excellence for delivering the very best healthcare with dignity, compassion, and human concern.

## **Goals:**

- 1. Convenient.** Providing healthcare that is timely, efficient, and customer-focused.
- 2. Patient-Centered.** Tailoring services to individual healthcare needs, with consideration to patient and family values and preferences.
- 3. Compassionate and Friendly.** Safeguarding personal dignity while respecting cultural and spiritual values. Our staff will strive to be respectful and courteous at all times.
- 4. Safe and Effective.** Providing comprehensive, quality care, performed by qualified and competent personnel, in a safe and effective environment.